

TERMS OF BOOKING

Holiday Tenancy

The agreement is made on the basis that The Barn (Old House Farm, Newton st Margarets, Herefordshire, HR20QR) is to be occupied by the Tenant(s) for a holiday as mentioned in the Housing Act 1988 Schedule 1 paragraph 9 and the Tenant acknowledges that the tenancy granted by the agreement is not an assured tenancy and that statutory period tenancy will arise when it ends.

Reservation

We shall hold your provisional reservation for 7 days. If we have not received your signed booking confirmation with the deposit within 7 days, we regret that the reservation will be cancelled.

Deposit

A deposit of 50% of the full tariff must accompany the booking.

The person signing the booking must be over 21 years of age, must have the authority and responsibility to accept all the conditions on behalf of all other party members. Bank transfers should be made out to M. B. J Powell.

Deposits are non-returnable unless we are unable to accept the booking and as specified below: the balance of the tariff must be paid at least six weeks before the start date, together with a refundable damage bond (cheque) for £100.00 which will be held against damage, loss, excessive consumption of services and excessive final cleaning. If your holiday begins less than six weeks from the time of booking, the full tariff and damage bond are payable on booking. Failure to comply may result in the cancellation of the holiday and forfeiture of the deposit and payment of the full cancellation charges.

Cancellation

Cancellation will result in the loss of the deposit, and unless the accommodation can be re-let, for the total cost. Cancellations must be received in writing. Holiday insurance is very strongly recommended - you can find details of suitable cancellation and holiday insurance and compare prices and cover at www.datafinanceuk.com/travel.asp In the event of cancellation, an administration fee of £10 will be charged.

Reasonable Access

Reasonable access to the property by the owners and / or our authorised representatives must be allowed at all times.

Cars

Cars are parked at owner's risk.

Damage & Breakages

Guests will keep the holiday accommodation and all furniture, fixtures and fittings and effects in or on the accommodation in the same state of repair as at the commencement of the holiday, and shall leave the accommodation in the same state of cleanliness and general order in which it was found. Guests must report and pay to the owners the cost of any damage or breakages made during their holiday occupancy.

Breaking the Terms & Conditions

Failure to comply with any of the booking conditions, may result in the party being asked to leave immediately, if in the owner's sole discretion they feel the conditions have been infringed. No refunds will be given in these circumstances.

Complaints

In the event of there being cause for complaint concerning the property, the matter should be taken up with the owner at once. It is important that this is done whilst you are still at the property so that an on the spot investigation can be made if necessary by our local representatives and remedial action taken if required. In no circumstances will compensation be made for complaints raised once the tenancy has ended when the Tenant has denied the owners or their authorised representatives the opportunity of investigating the complaint and endeavouring to put matters right during the tenancy.

Liability

Personal belongings are the responsibility of each member of the party. The owners accept no liability whatsoever for any accident, loss or damage to your property, unless such loss etc, is demonstrably due to their negligence. The owners cannot be held responsible for the failure of services, (eg. water, gas, electricity etc), or any disturbance which is beyond their control.

In all cases, their liability to you for the cost of all claims arising out of your holiday with them is limited to the cost of the booking.

Safety of Children

Children must be supervised at all times.

Arrival and Departure Times

Bookings run from Friday to Friday (unless agreed by prior arrangement). Tenancies commence from 4.00 pm on the day of arrival and terminate at 10:30 am on the day of departure.

The Barn, Old House Farm, Newton st Margarets, Herefordshire, HR20QR

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