

TERMS OF USE

Cleaning

Guests are responsible for leaving the property in good order and in a clean condition; otherwise a cleaning charge will be levied. Please note that the convention for UK Holiday cottages differs from hotels and other countries. Guests are expected to leave the property in the same state to which they find it (reasonable cleaning excepted).

Number of people using holiday accommodation

The owners permit the guest and members of the guest's party (but no one else) to occupy the property for holiday purposes only. No more than the number of persons booked for on the website may occupy the property unless by prior written agreement with the agent/owner. Extra charges may be applicable.

Cancellation or changes by the guest

Once the holiday is booked the guest has entered into a legally binding contract. If the guest cancels, for whatever reason (including medical and weather related) then no refund of the deposit will be due, and within 6 weeks of your holiday no refund of the full balance is due. A holiday cancellation protection plan should be taken out to cover forced cancellations.

Cancellations

Must be notified in writing (including by email) to the agent and the owner immediately.

Damages

Guests agree to inform owners of any damage or loss however caused, excluding reasonable wear and tear incurred during occupation. Guests should not remove any items from the property. The owner may ask for reasonable replacement costs.

Guests should not cause nuisance or annoyance to occupants of nearby property.

Guests should put all furniture etc back to where it was at the beginning of the rental period.

If, in the opinion of the agent/owner, any person is not suitable to continue their occupation of the property because of unreasonable behaviour, damage or nuisance to other parties, the contract may be treated by the agent/owner as discharged and the agent/owner may repossess the property immediately.

The guest will remain liable for the whole cost of rental and no refund shall be due.

Guests should not leave any items at the property and, if left, the owner has the right to charge for the removal, return or disposal of those items.

Guests should allow reasonable access to the property by the agent owner for maintenance given reasonable notice.

Security Deposit:

The owner reserves the right to charge a security deposit.

Smoking:

The Barn has a No Smoking policy within the property.

Booking:

The person who makes a booking (the guest) will be responsible for all persons included in the booking and should ensure that they are aware of these terms & conditions and terms of use.

The agent/owner reserves the right to decline any booking or refuse to hand over a key to any person who has not complied with these terms.

Arrival & Departure:

The Barn is available for occupation from 4.00 pm on the first day of the holiday and must be vacated by 10.30 am on the last day.

The Barn, Old House Farm, Newton st Margarets, Herefordshire, HR20QR

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